



Santee-Lynches Regional Council of Governments
 Attn: Amanda Hester
 Volunteer Ombudsman Coordinator
 39 E. Calhoun Street
 Sumter, SC 29150



One of the greatest gifts you can give is your time... Volunteer!



SANTEE LYNCHES

Regional Council of Governments
 39 East Calhoun Street
 Sumter, SC 29150



Contact Information

Santee-Lynches Regional COG
 Long-Term Care Ombudsman Program

*Serving Sumter, Lee, Clarendon,
 and Kershaw Counties*

Amanda Hester
 Volunteer Ombudsman Coordinator

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 803.774.1979

Become a Volunteer

CONNECT ■ BUILD ■ CHANGE



Santee-Lynches RCOG Long-Term Care Ombudsman Program

Advocating for Quality Long-Term Care

A Volunteer Ombudsman assists the Regional Long-Term Care Ombudsman in carrying out the duties of the Older Americans Act of 1965

Through advocacy, self-empowerment and education by the Santee-Lynches Long-Term Care Ombudsman Program, residents residing in a long-term care facility will be treated with dignity and respect and can have his or her rights and wishes honored.

Volunteer Ombudsman Services

- Make regular visits to assigned facilities to talk with residents and their families.
- Act as advocate for residents in long-term care facilities.
- Observe, listen to, interact with and empower residents.
- Provide information about Residents' Rights
- Report abuse, neglect, exploitation and problems and/or concerns to the Regional Ombudsman or Volunteer Coordinator.
- Attend Resident and Family Council meetings at the request of council members.
- Provide general information to residents and families.

Requirements To Becoming a Volunteer Ombudsman

An applicant must meet the following requirements, as well as complete an application and a background check:

- 18 years of age or older.
- Volunteer a minimum of 4 hrs. per month.
- Attend a classroom training.
- Reliable transportation.
- Able to maintain confidentiality.
- Good communication skills.
- Free from conflict of interest.
- Abide by the Volunteer Ombudsman Code of Ethics.
- No criminal record.



Maintaining Volunteer Ombudsman Certification

- Complete 8 hours of re-certification training throughout each year of volunteer service.
- Abide by program policies and procedures.
- Consistently complete facility visits and monthly reports.

VOLUNTEER OMBUDSMAN SIGN-UP

Date: _____

Name: _____

Address: _____

Email: _____

Mobile: _____

Home Phone: _____

Best Time: (Circle)

Morning

Afternoon

I am Interested in Volunteering in...

The Following Facilities:

The Following Counties: (Circle)

Sumter

Lee

Camden

Kershaw

"To the world you may be one person, but to one person you may be the world." Mark Nolan

